



**NHS Electronic Prescription Service  
Patient Nomination Request**

Dear Client,

We are writing to tell you about the NHS Electronic Prescription Service; a new easy way to order your medical appliances.

### **What is the NHS Electronic Prescription Service?**

The Electronic Prescription Service is an NHS Service. It gives you the chance to change how your GP sends your prescription to the dispenser you choose to get your medical appliances from. As from 3rd March 2014, your GP can send your prescription electronically to us at Fittleworth and we will deliver your medical appliances as usual.

### **What does this mean for you?**

- You do not need to visit your GP practice to collect your prescription
- Your GP will send it electronically to us at Fittleworth, saving you time
- Your goods will be prepared ready to dispatch upon receipt of your repeat prescription
- You will get your goods sooner, as we will not have to wait for your prescription to arrive in the post

### **What you need to do NOW?**

You need to choose a place for your GP practice to electronically send your prescription, this is called nomination.

If you would like to nominate Fittleworth to continue to deliver your medical appliances, please complete the attached nomination form and post it to us in the FREEPOST envelope provided. Alternatively you can contact your GP practice to confirm your preferred supplier of your medical appliances.

We look forward to being of service to you.

Fittleworth Customer Services Team

## **Is EPS reliable, secure and confidential?**

**YES.** Your electronic prescription will only be seen by the same people that see your paper prescriptions now.

## **Can I change my nomination or cancel it and get a paper prescription?**

**YES you can.**

Nomination is very flexible and can be changed or cancelled at any time.

We are here to help you, if you have any queries, please give us a call on 0800 378 846.

# NHS Electronic Prescription Service

## Patient Nomination Request



Full Name:		
Address:		Postcode:
Telephone:		Mobile:
Date of Birth:	Gender: Male: <input type="checkbox"/>	Female: <input type="checkbox"/>
Email Address:		
NHS Number: (this can be found at the top right hand section of your prescription)		
<b>Please provide your name and address if you are a representative of the patient.</b>		
Full Name:		
Address:		Postcode:
Telephone:		
<b>Name and Address of Nominated Dispenser:</b>		
<b>Fittleworth Medical Ltd</b>		
<ul style="list-style-type: none"><li>• Nomination has been explained to me by staff at my GP practice/community pharmacy/appliance contractor. I have also been given a leaflet about this.</li><li>• I have read the Nomination leaflet and understand what I have to do. I will inform the pharmacy that I have nominated them</li><li>• I understand that EPS is an NHS funded service and the Repeat Prescription Service is a separate service run by the pharmacy</li><li>• I confirm that I have made my nomination of my own free will and have not been influenced or given a gift to select a particular nomination<ul style="list-style-type: none"><li><input type="checkbox"/> I am the patient</li><li><input type="checkbox"/> I am the patient's parent/guardian</li><li><input type="checkbox"/> I am the patient's representative</li></ul></li></ul>		
Signed:	Date:	Time:
Print Name:		
Staff Name:		
Staff Signature:		Date:

## **A new way to get your medicines and appliances**

The Electronic Prescription Service (EPS) is an NHS service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliances from.

### **What does this mean for you?**

- If you collect your repeat prescriptions from your GP you will not have to visit your GP practice to pick up your paper prescription. Instead, your GP will send it electronically to the place you choose, saving you time.
- You will have more choice about where to get your medicines from because they can be collected from a pharmacy near to where you live, work or shop.
- You may not have to wait as long at the pharmacy as there will be time for your repeat prescriptions to be ready before you arrive.

### **Is this service right for you?**

Yes, if you have a stable condition and you:

- don't want to go to your GP practice every time to collect your repeat prescription.
- collect your medicines from the same place most of the time or use a prescription collection service now.

It may not be if you:

- don't get prescriptions very often.
- pick up your medicines from different places.

### **How can you use EPS?**

You need to choose a place for your GP practice to electronically send your prescription to. This is called nomination. You can choose:

- a pharmacy.
- a dispensing appliance contractor (if you use one).
- your dispensing GP practice (if you are eligible).

Ask any pharmacy or dispensing appliance contractor that offers EPS or your GP practice to add your nomination for you. You don't need a computer to do this.

### **Can I change my nomination or cancel it and get a paper prescription?**

Yes you can. If you don't want your prescription to be sent electronically tell your GP. If you want to change or cancel your nomination speak to any pharmacist or dispensing appliance contractor that offers EPS, or your GP practice. Tell them before your next prescription is due or your prescription may be sent to the wrong place.

### **Is EPS reliable, secure and confidential?**

Yes. Your electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now. Sometimes dispensers may see you have nominated another dispenser. For example, if you forget who you have nominated and ask them to check or, if you have nominated more than one dispenser.

**For more information visit [www.hscic.gov.uk/epspatients](http://www.hscic.gov.uk/epspatients), your pharmacy or GP practice.**